HOTLINE AND REPORTING MECHANISM EFFECTIVENESS

Maintaining a hotline or reporting mechanism increases the chances of earlier fraud detection and reduces losses. Fraud awareness training encourages tips through reporting mechanisms.







EFFECT OF EMPLOYEE AND MANAGER FRAUD AWARENESS TRAINING ON HOTLINES AND REPORTING

TRAINING INCREASES

the likelihood of detection by tip



of cases detected by tip with training



of cases detected by tip without training



Reports of fraud are
MORE LIKELY TO
BE SUBMITTED
through hotlines
with training

With training

58%

Without training

2%

Percent of tips made through hotline

Organizations with hotlines detect frauds

MORE QUICKLY

With hotline 12 MONTHS

Without hotline 18 MONTHS

Organizations with hotlines are more likely to detect fraud **BY TIP**

With hotlines 47%

31%

Without hotlines

Percent of cases detected by tip

ORGANIZATIONS WITHOUT HOTLINES ARE 3.5X MORE LIKELY

to discover fraud through an external audit and nearly 2X more likely by accident





