## HEALTH SERVICES by RSM

# YOUR RETAIL PHARMACY MANAGEMENT DASHBOARD — ANYWHERE, ANYTIME

Pharmacy owners can now get a clearer view of the myriad of data available in their pharmacy. That means greater insights, better decisions and better management.

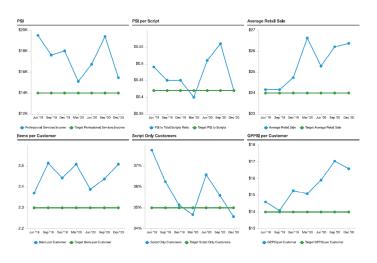
At RSM, we know pharmacy and understand the power of data.



#### Drill down and find opportunities — instantly

Once you see the high level information, the questions start to flow. To have the ability to drill down quickly and target performance enables pharmacy owners and their management team to make quicker decisions and improve incremental profits.

This reduces loss of profit events, increases profit opportunities, increases the healthcare opportunities and improves the relationships you have with different customers.



#### Quick access and flexible information

We understand the power of putting the right data into the hands of pharmacy owners. Being able to quickly see your pharmacy performance from anywhere at any time fits with today's business practices.

With a flexible data management tool, you can create the dashboards that you want for today, and replace them with the measures that are important for tomorrow's projects.



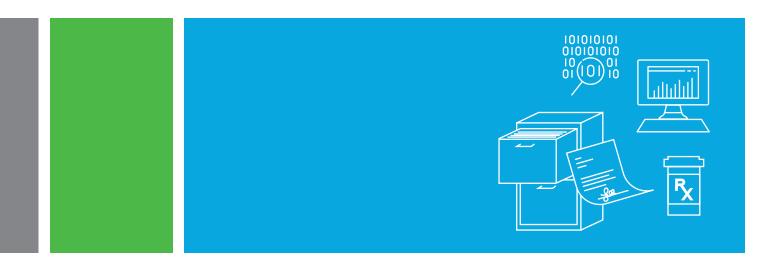
#### Multiple data sources brought together

By bringing together multiple data sources, KPI tracking moves to another level. It means you can eliminate double handling of data, get rid of spreadsheets and the data entry errors that come with them.

It also empowers the team by improving their understanding of the outcomes of their role and practices within the pharmacy.







#### Data – lots and lots of it

Your pharmacy carries thousands of SKUs, whether they be prescription medicine or retail products. You provide professional services. You deal with customers, staff, you operate a business and pay costs.

And pharmacy data can come from a variety of sources – your POS, cloud accounting file, rostering system and other apps in use in your pharmacy.

#### Double handling data?

Many businesses use multiple applications for the different operational aspects and pharmacy is no different. Owners can spend a lot of time just collecting the right information from the various data points noted above and then they can spend more time putting the information together to extract the KPIs and trends that are relevant.

Finally, when these tasks are complete, they can start to assess the information and make decisions.

At RSM, we know that pharmacy owners are busy and often the time they want to spend just working on the business is not when they are at the pharmacy.

To identify the signs of success, or failure, can sometimes not be easy. You need a way of viewing this data in an easy-tomanage environment, one place, from anywhere, any time.

### Time to retire those spreadsheets

Pharmacy management, like all aspects of pharmacy, has evolved and we have seen many unique approaches to gathering data and analysing the pharmacy's performance.

It's time to retire your favourite spreadsheets and free up some valuable time of you and your team members. These various data points can be joined together to enable you to gain a clear view of your pharmacy performance.

#### More than one pharmacy?

Perhaps you would like to look at each pharmacy in turn, or perhaps compare each pharmacy to your total portfolio, or compare similar pharmacies to each other.

#### KPIs, accounting and non-financial data?

Because we understand Pharmacy, we recognise the importance of blending financial and non-financial data to track Pharmacy performance. So information from your cloud accounting file and payroll system is also relevant and important.

#### RPM Dashboard by RSM

RSM's Retail Pharmacy Management (RPM) Dashboard can bring your data alive. At a click, from anywhere, anytime, you can access your pharmacy data and assess business performance at many levels.

The ability to combine and assess data using RPM is only limited by you and how much you want to know about your pharmacy(ies).

#### Want to know more?

Contact the Pharmacy team at RSM today to discuss making pharmacy management more timely, more accessible and more meaningful. And perhaps more fun!



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