

RSM Australia national live webinar, 30 September 2021

By: RSM's Roger Darvall-Stevens, National Head of Fraud & Forensic Services, RSM Australia, PH: 0421 056 683, Email:

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RSM and who is Roger Darvall-Stevens?

RSM is the 6th largest network of independent audit, tax and consulting

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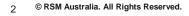




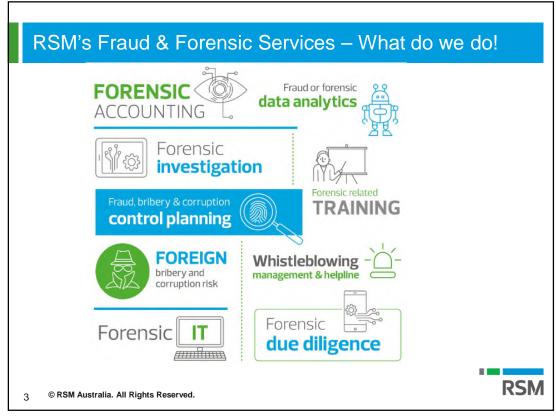
98 YEARS

Roger Darvall-Stevens

- National Head of Fraud & Forensic Services, RSM Australia
- Over 30 years of forensic experience including a forensic Partner at a Big 4' accounting firm (EY), and former police detective
- Certified Fraud Examiner (CFE), and licensed investigator in all of Australia/NZ
- Regent Emeritus, global ACFE Board member (2012 2013)
- · Qualifications include:
 - MBA, Master of Arts (Criminology)
 - Graduate Certificate in Fraud Investigation, BA (Police Studies and Sociology)
 - Diploma & Cert IV in Govt Fraud Control and Investigations
 - Certificate III Investigative Services







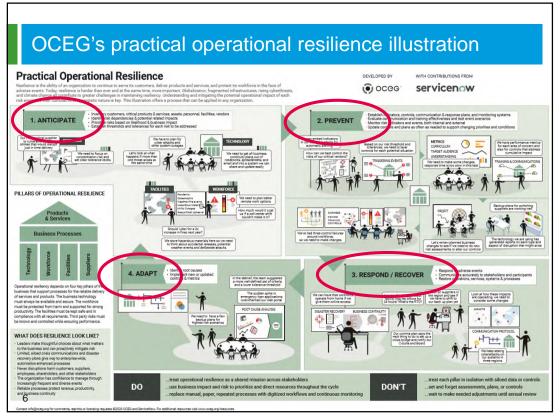
What are we going to cover?

- What is operational resilience, and in turn adapted to fraud and corruption control or other risk areas
- A summary or key points from the long-awaited revised Australian Standard AS 8001:2021 Fraud and Corruption Control
- Whistleblower program better practice incl. the Corporations Act whistleblower amendments from 2020, ASIC guidance
- Trends and learnings from the recent 32nd annual global ACFE fraud conference (90 sessions, 5,000 virtual attendees)
- A roadmap to better practice fraud, corruption and workplace misconduct control (that is, a maturity assessment model)
- The Commonwealth Government (fraud) pressure testing framework and toolkit (applicable to govt. and private sector)
- The international standard AS/ISO 37001 Anti-bribery systems

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OCEG's resilience

 Resilience is the ability of an organisation to continue to service its customers, deliver products and services, and protect its workforce in the face of adverse events.

 Understanding and mitigating the potential operational impact of each risk event and their cumulative or synergistic nature is key. OCEG's Practical Operational Resilience illustration can be applied to any

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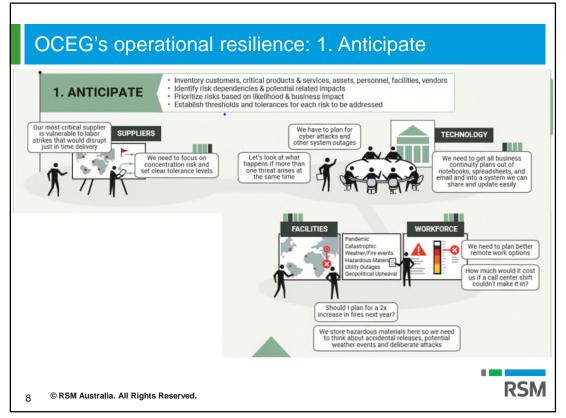
organisation.

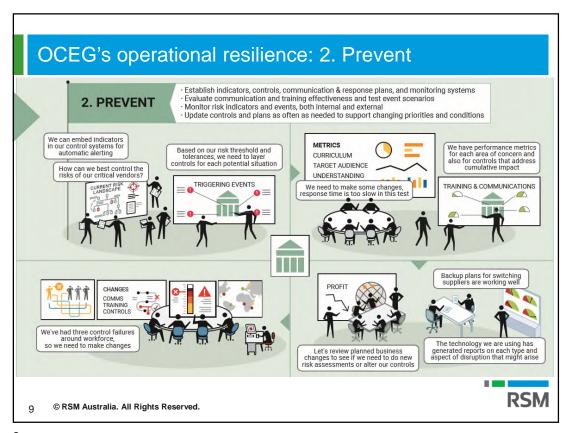


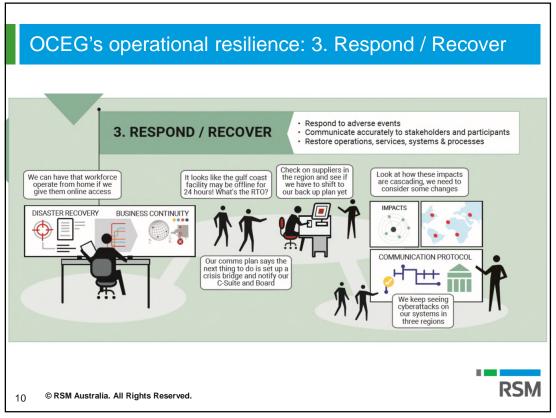
WHAT DOES RESILIENCE LOOK LIKE?

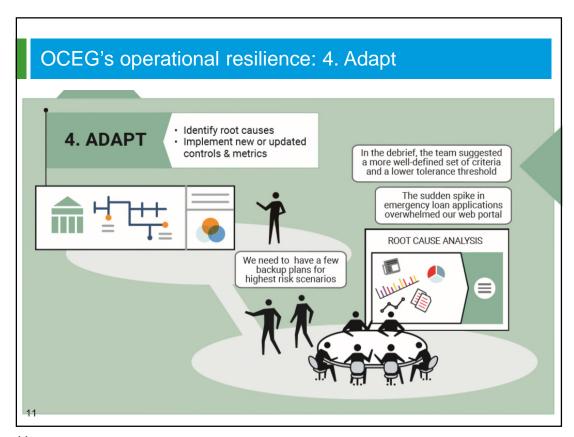
- Leaders make thoughtful choices about what matters to the business and can proactively mitigate risk
- Limited, siloed crisis communications and disaster recovery plans give way to enterprise-wide, automation-enhanced processes
- Fewer disruptions harm customers, suppliers, employees, shareholders, and other stakeholders
- The organization has confidence to manage through increasingly frequent and diverse events
- Reliable processes protect revenue, productivity, and business continuity

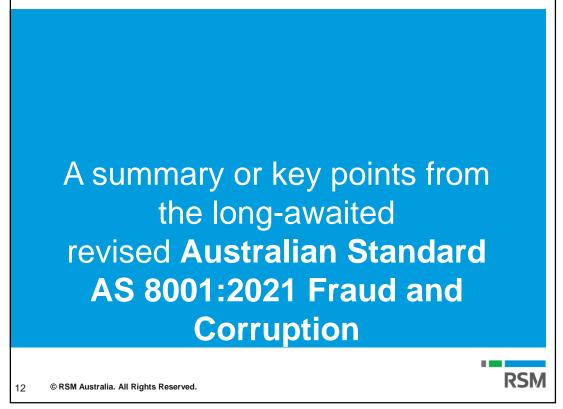
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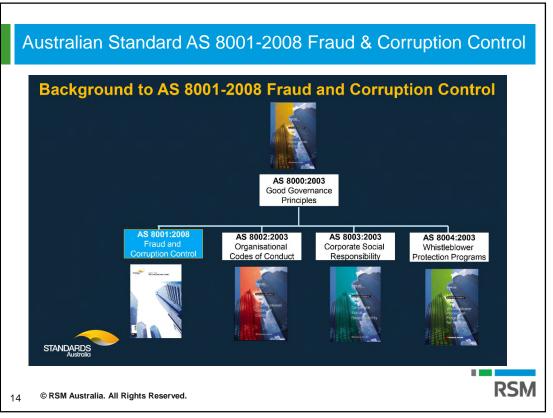


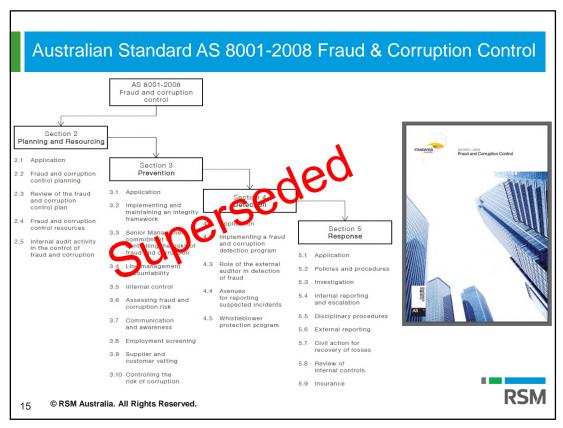


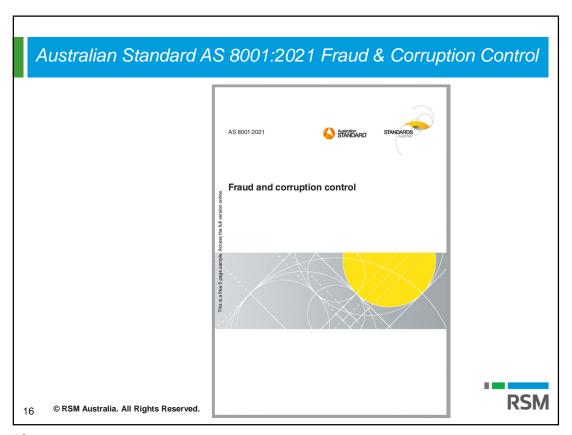


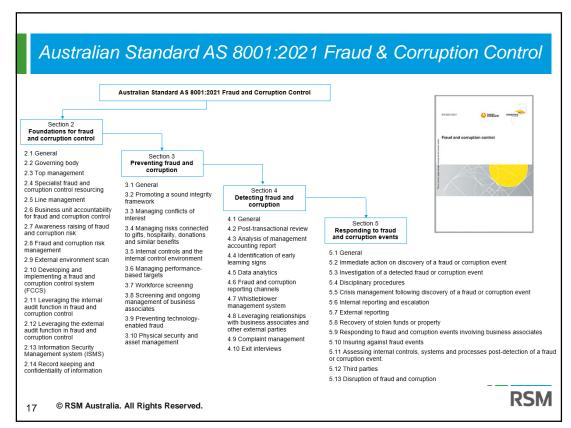












Aust. Standard AS 8001:2021 Fraud and Corruption Control

1.4.14

fraud and corruption control system

framework for controlling the risks of fraud and corruption against or by an organization

Note 1 to entry: This is also referred to as a fraud and corruption control framework (FCCF).

2.10.3 Documenting the fraud and corruption control system (FCCS)

Organizations shall document the FCCS. <u>Table 2</u> includes a recommended structure for this documentation, which can be tailored to the organization's specific requirements.

Table 2 — Structure of FCCS documentation

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Aust. Standard AS 8001:2021 - main changes

- 1. Restructuring but still with an emphasis on fraud and corruption prevention, detection and response
- 2. Minimum requirement clarification in terms of 'shall' (not the previous 'should') do certain things to conform to the standard
- 3. A 'Fraud and Corruption Control System (FCCS)' (also referred to as a framework) replaces a 'Fraud and Corruption Control Plan' with documentation still required (that is, a policy and procedure, or plan) but as part of the overall system
- 4. Harmonising AS 8001:2021 with AS/ISO 37001-2019 Anti-Bribery Management Systems
- Requirement for an 'Information Security Management System (ISMS)' consistent with ISO / IEC 27001 Information technology

 Security techniques Information security management systems
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Aust. Standard AS 8001:2021 - normative references

6. The introduction of normative references which are other standards with which conformance is required before AS 8001:2021 conformance can be achieved -

AS 4811, Employment screening

AS ISO 31000, Risk management — Guidelines

AS ISO 37001, Anti-bribery management systems — Requirements with guidance for use

AS ISO/IEC 27001, Information technology — Security techniques — Information security management systems — Requirements

ISO/IEC 27037, Information technology — Security techniques — Guidelines for identification, collection, acquisition and preservation of digital evidence

ISO/IEC 27041, Information technology — Security techniques - Guidance on assuring suitability and adequacy of event investigative method

 ${\tt ISO/IEC~27042,~Information~technology~--Security~techniques~--Guidelines~for~the~analysis~and~interpretation~of~digital~evidence}$

ISO/IEC 27043, Information technology — Security techniques - Incident investigation principles and processes

ASA 240 The Auditor's Responsibilities Relating to Fraud in an Audit of a Financial Report issued by the Auditing and Assurance Standards Board

NIST SP 800-61 Rev. 2, Computer Security Incident Handling Guide

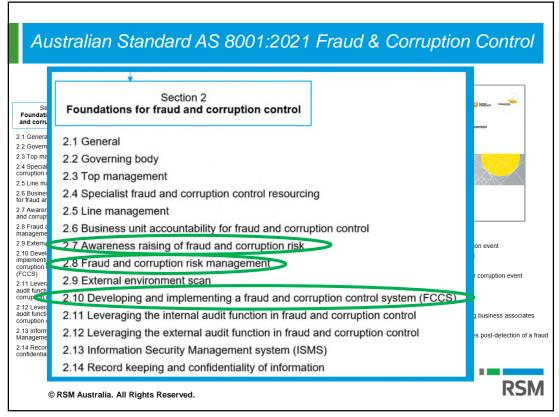
Aust. Standard AS 8001:2021 - main changes

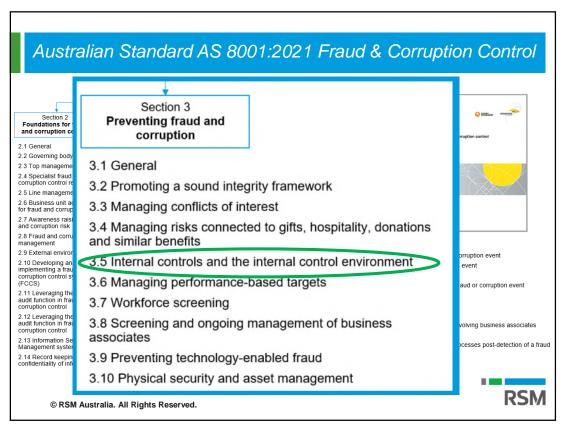
- Updated definitions
- 7. Updated guidance on prevention, detection and response for
 - √ The role of 'Governing Body' and 'Top Management'
 - ✓ Specialist resources (incl. investigator expertise and safety)
 - ✓ External attack particularly cyber attack
 - √ Whistleblowing
 - ✓ Workforce and business associations screening
 - ✓ Fraud and corruption risk assessment
 - Immediate action on the discovery of a fraud or corruption event, including digital evidence first response
 - ✓ Separation of investigation and determination processes
 - ✓ Fraud and corruption event register
- 8. Introduction of 'pressure testing' for internal control systems

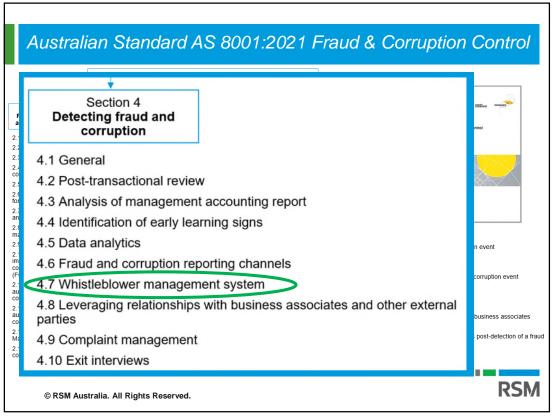
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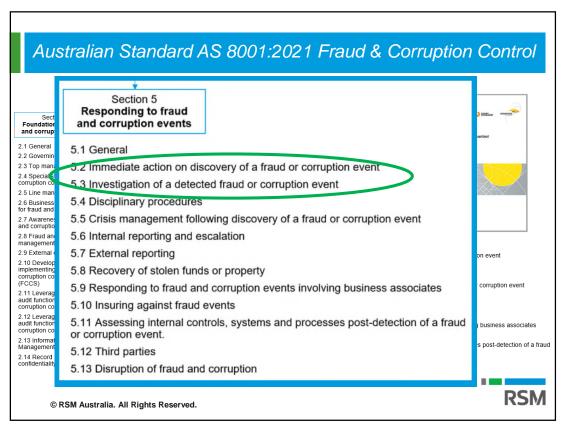
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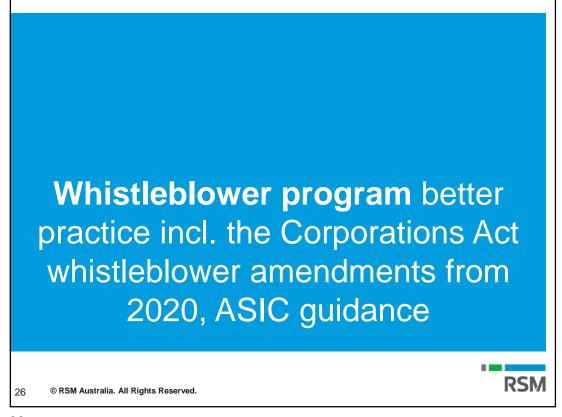
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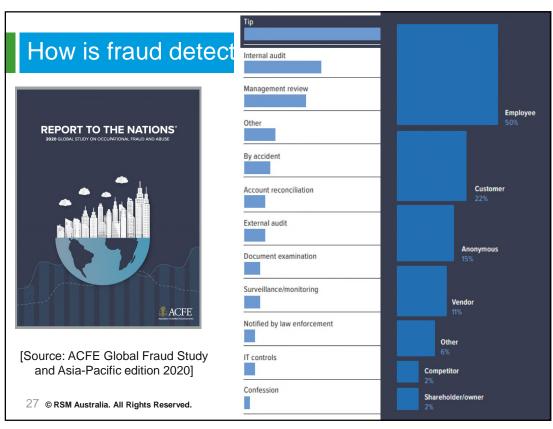














Corporations Act WB reforms summary

- Eligible whistleblower is a current or former:
 - a) Officer (usually that means a director or company secretary)
 - b) Employee
 - c) Contractor (or contractor's employee) including volunteers
 - d) Associate of the company (such as a business the company acts in concert)
 - e) Trustee, custodian or investment manager of a superannuation entity, or an officer, employee, or a goods or service provider to a trustee, custodian, investment manager
 - f) Spouse, relative or dependant of one of the above people referred to in a) to e)
- Note: an offence to disclose info./communicate info. likely to identify the whistleblower

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Corporations Act - WB Policy must contain:

- 1) The protections available to whistleblowers; and
- 2) To whom disclosures that qualify for protection may be made, and how they may be made; and
- 3) How the company will support whistleblowers and protect them from detriment; and
- 4) How the company will investigate disclosures that qualify for protection; and
- 5) How the company will ensure fair treatment of employees of the company who are mentioned in disclosures that qualify for protection, or to whom such disclosures relate; and
- 6) How the policy is to be made available to officers and employees of the company; and
- 7) Any matters prescribed.



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The Sydney Morning Herald

Corporate whistleblower policies falling short: ASIC



By Clancy Yeates
May 5, 2021 — 5.09pm

The corporate watchdog is urging companies to update their whistleblower protection policies, after finding many firms had not kept up with laws aimed at supporting staff who raise the alarm.

Under 2019 reforms, laws to protect whistleblowers were expanded to cover a larger group of staff from the corporate sector, and workers were also given more protection. The reforms included changes to guard whistleblowers' confidentiality, and to prevent them from being threatened for their actions.

ASIC commissioner Cathie Armour said companies should review their whistleblower policies and practices. JAMES ALCOCK

However, ASIC Commissioner Cathie Armour on Wednesday said the regulator's review of company whistleblower policies had identified some "areas for improvement."

Ms Armour cited a few problems, including that close to half of the polices examined by ASIC did not fully explain how staff could report misconduct and qualify for legal protection.

She added that 21 per cent of the policies reviewed by ASIC incorrectly said staff who blew the whistle anonymously would not qualify for protection.

"This suggests that they have not been updated to reflect the new laws which expand whistleblower protections," Ms Armour said at a Governance Institute of Australia event.

"We call on companies to review their own whistleblower policies and practices to make sure they are up to date and to revise their policies and procedures if they aren't."

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Transparency International: WB movies you can't miss!



Snowden (2016)

Whistleblower: Edward Snowden Case: NSA surveillance techniques

The Post (2017)

Whistleblower: Daniel Ellsberg Case: Pentagon Papers

The Informant (2009)

Whistleblower: Mark Whitacre Case: Price-fixing in agriculture

Serpico (1973)

Whistleblower: Jeffrey Wigand

The Insider (1999)

Whistleblower: Frank Serpico

Case: New York Police Department corruption

Silkwood (1983)

Whistleblower: Karen Silkwood Case: Kerr-McGee nuclear site safety

New Tork Folice Department cor

Case: Big tobacco and the addictive levels of nicotine

Whistleblower: Deep Throat Case: Watergate scandal

All the Presidents Men (1976)
Whigtleblower: Doop Threat

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Trends and learnings from the recent 32nd annual global ACFE fraud conference (90 sessions, 5,000 virtual attendees)

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Association of Certified Fraud Examiners (ACFE)

- The Association of Certified Fraud Examiners
- Pre-eminent global anti-fraud professional association
- 85,000 members in over 180 countries
- Annual conference
- www.ACFE.com (free info. without being a member)
- CFE (Certified Fraud Examiner) global certification for anti-fraud professionals
- Produces two yearly Global Fraud Study



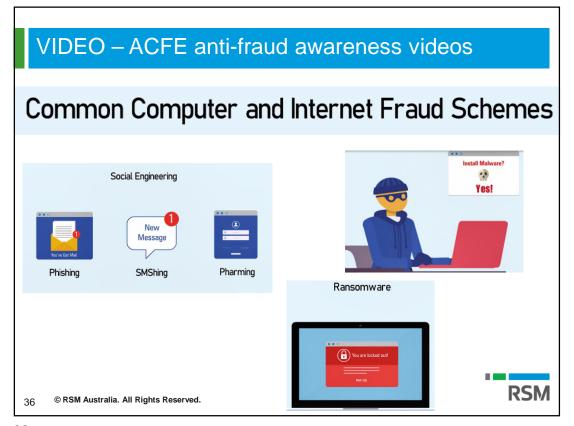


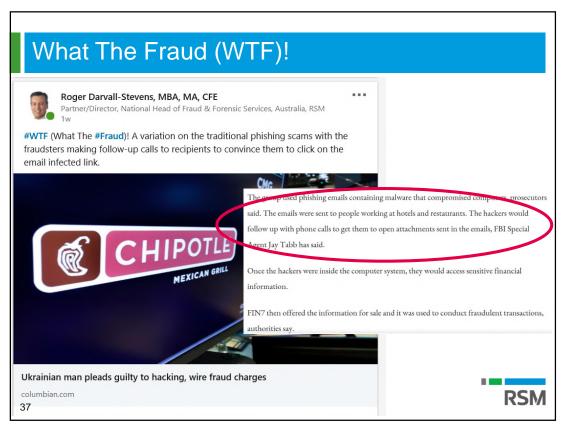


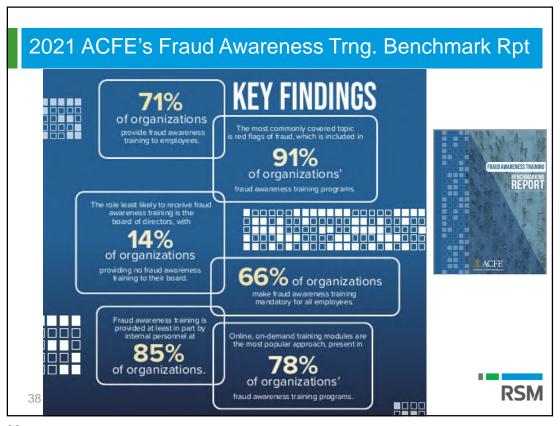
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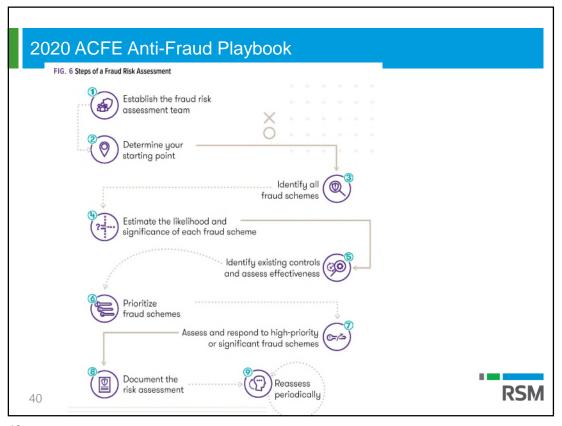


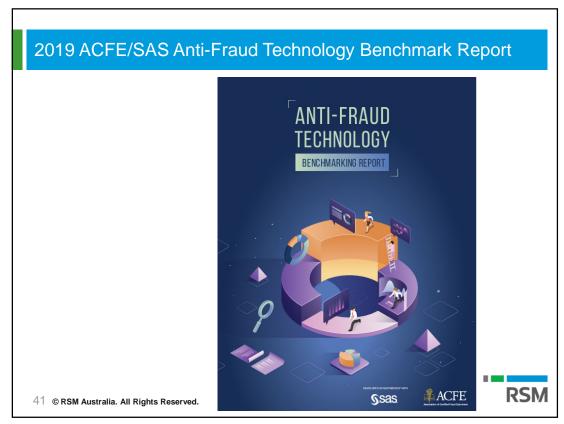


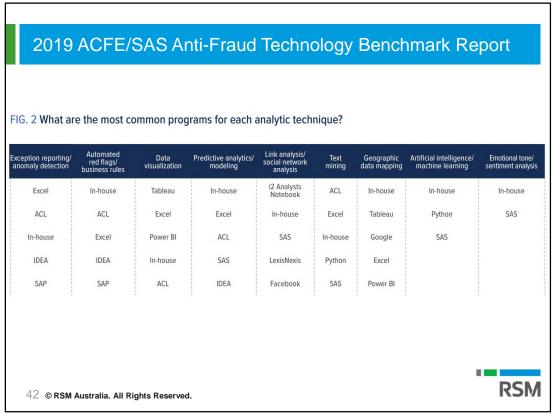




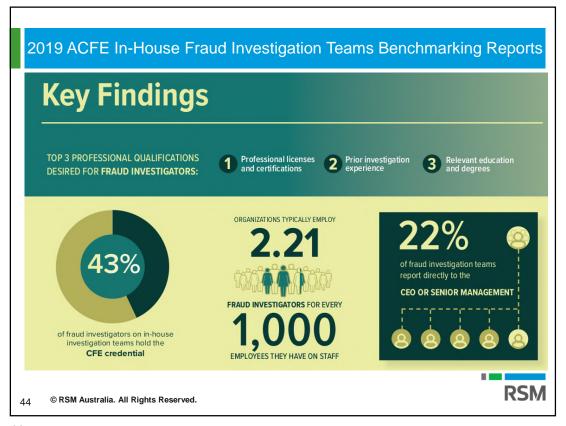


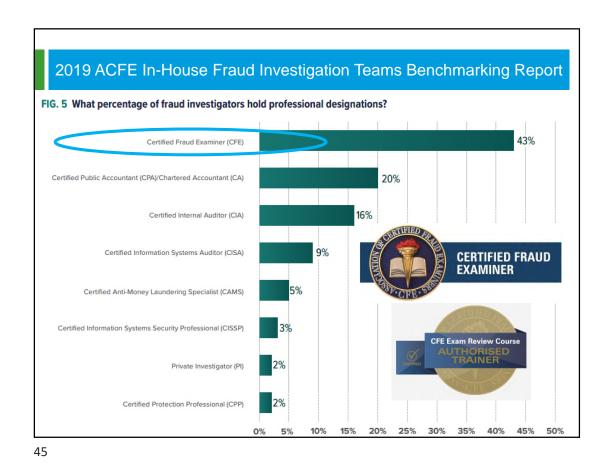












ACFE - CFE (Certified Fraud Examiner) training / credential **RSM** is the exclusive Authorised Trainers in Australia for the global ACFE (Association of Certified Fraud Examiner) CFE (Certified Fraud **Examiners) Exam Review Course** 2021 Courses - Registrations are open. Secure your spot today! Tuesday 23 March -Tuesday 12 October -(F.O. ay 23 July 2021 COliday 26 March 2021 Friday 15 October 2021 Investigation **CERTIFIED FRAUD** Law **EXAMINER** Financial Transactions and Fraud Schemes Fraud Prevention and **CFE Exam Review Course** Deterrence TRAINER **RSM** © RSM Australia. All Rights Reserved.

A roadmap to better practice fraud, corruption and workplace misconduct control (that is, a maturity assessment model)

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Aust. Standard AS 8001:2021 Fraud and Corruption Control

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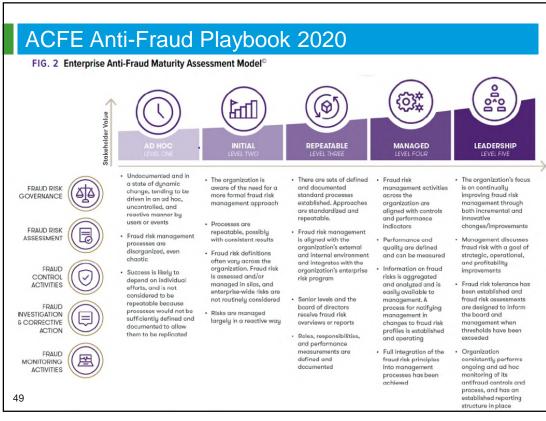
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Table 2 — Structure of FCCS documentation



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The Commonwealth Government (fraud) pressure testing framework and toolkit (applicable to govt. and private sector)

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Fraud pressure testing in AS 8001:2021

 The revised AS 8001:2021 (released 11 June 2021) includes fraud pressure testing of internal controls as a key part of an organisation's Fraud and Corruption Control System (FCCS)



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Fraud pressure testing in AS 8001:2021

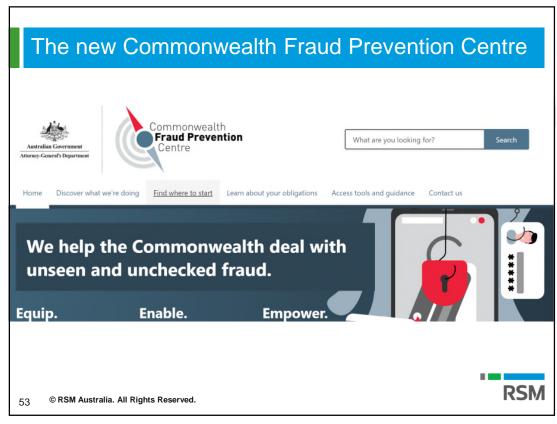
Pressure testing is:

- ✓ The assessment aimed at the effectiveness (or not) of internal controls that are specifically designed or intended to mitigate fraud and corruption risk
- ✓ Involves an internal or external individual or team using a range of methodologies to test the effectiveness of preexisting or proposed internal controls
- ✓ Identification of these gaps (or improvement opportunities) will assist in deterring fraudulent attacks by its pressure testing activities and help you identify weaknesses in your business necessitating rectification or remediation



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The Commonwealth Pressure Testing Framework

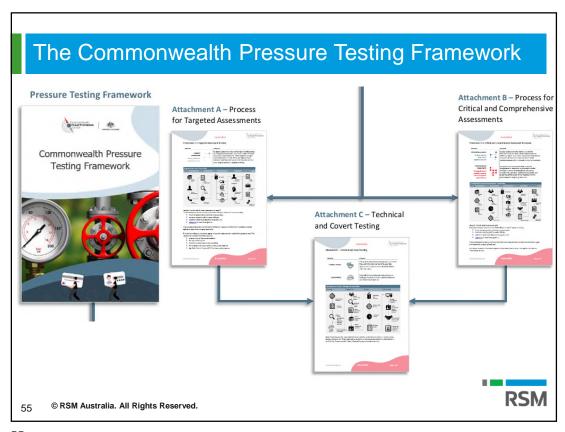


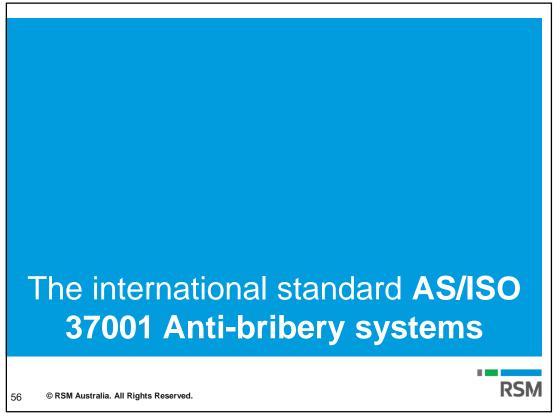
The Commonwealth Fraud Prevention Centre's publication of a pressure testing framework has accompanied tools and guidance for three identified processes of:

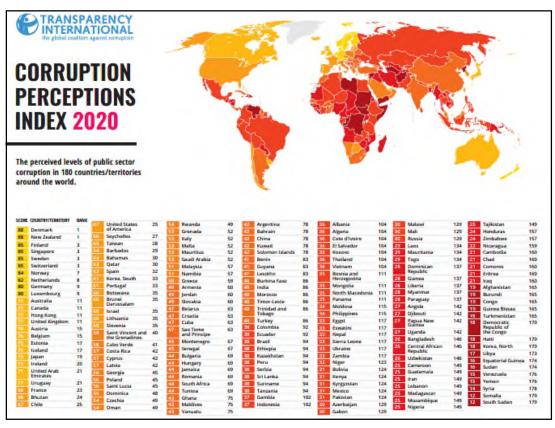
- Targeted assessments these are simple and quick to do
- Critical assessments these help you zone in on your most important countermeasures
- 3. Comprehensive assessments do these after you have built up your capability and resources

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ISO 37001 Anti-bribery management systems 2016



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"Reasonable and proportionate"

Controls:

- 1. Bribery risk assessment
- 2. Tone from the top
- 3. Anti-bribery compliance function
- Employment (due diligence, performance bonuses, conflicts of interest)
- 5. Awareness and training
- 6. Due diligence
- 7. Financial controls
- 8. Non-financial controls



